## **Programme Benefits**

# **Integrated Emergency Response**

Responded 4.95 Million Calls

# Intelligent Traffic Management

33% Reduction in Fatal Accident35% Time Saving for Road UsersE-challan Online Payment Service

### Evidence Based Law Enforcement

Evidence Collection and Preservation Special Events Record

11,000+ Video Evidence Provided to LEAs

#### **Lost and Found Center**

**350+** Lost Children Reunited with Parents

6000+ Vehicles Found

### **We Offer**

PSCA can assist in the provision of consultancy services related to Safe Cities projects i.e. International pre-qualification, evaluation of mega projects, preparation of request for proposal (RFP), High-level Design, Low-level Design, Contract drafting, in-house software developments, determining the methods of revenue generation as well as crime













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**PSCAsafecities** 



to enhance the security of lives and property of

the citizens by employing smart technology and

equipping Punjab Police with modern surveillance

capability. The project not only ensured security

but also boosted economic development by

attracting local and foreign investment.



#### Vision

Safe, peaceful and prosperous cities of the Punjab Pakistan.

#### Mission

To improve the law enforcement capacity of Punjab Police and to ensure timely response to emergencies & crime prevention by equipping police with state-of-the-art technology. We work with innovative leaders and communities to build a better future for the people of Punjab. Together with our partners we are committed to change the working culture of the Punjab Police and make Punjab a peaceful, just, and thriving place in Pakistan.

## **PUNJAB SAFE CITIES AUTHORITY**

The Punjab Safe Cities Authority(PSCA), established under the Punjab Safe Cities Act 2016, ensures establishment, development maintenance of an Integrated Command, Control and Communication system (PPIC3) for Police in different cities of the province for public safety. The Safe City is a concept for returning security and quality of life in today's complex cities through the use of technology, infrastructure, processes. By incorporating modern technology and methods, it aims to redefine the capabilities of law enforcement agencies and help ensure public safety.



#### **Values**

Five core values define our work in the 21st century: Equality, Respect, Innovation. Partnership, Integrity and Dedication.

## Equality

Our mission and programmes are defined by our commitment to equality for all communities.

# Respect

We believe dignity and respect of every individual is of prime importance.

#### **Innovation**

Our culture organizational encourages modern and innovative approaches for public safety.

# **Partnership**

We value collaboration with visionary leaders and committed teams to improve lives in cities.

## **Integrity and Dedication**

Our policies of PSCA and operations at PPIC3 Centers reflect the integrity and dedication of our professional staff.

# **Programmes Objectives**

Concept of Operations(ConOps), quality focused business processes with integrated cutting-edge technology that is providing an operational solution that delivers:

1- Modern infrastructure that provides real-time information and intelligence.

- 2- High quality emergency response systems the public The Program brought together the innovative 3- Facilitates evidence based decision
  - making in operationally critical situations within the Punjab Police
  - 4- Implementation of a consolidated iC3organizational operating model to optimize cross agency coordination, communication, and effectiveness of public safety and emergency services delivery.

# **Features of Punjab Safe Cities Authority**

# **Electronic Challan System**

The Automatic Number Plate Recognition (ANPR) based E-Challan system is integrated with the Red Light Monitoring System (RLMS) and Journey Time Monitoring System (JTMS) to send out traffic offense notices so that offenders can pay their fines over the internet. There are portable terminals that allow traffic police officers to issue traffic offense notices for incorrect or no licenses and any other traffic offenses that may have been committed.

## **Improved Service Delivery**

Making changes to the Punjab Police culture, structure, technology and processes that enables provision of integrated services like Rescue 1122, Fire Fighting, Disaster Management.

#### **Crime Reduction**

The program has resulted in reduction of crimes such as rioting, destruction of Public and Private properties, vehicular crimes etc.

### **Traffic Management**

A major benefit of the project is traffic management, where public is being informed of traffic density and alternate routes are planned for them through the variable messaging system. Through broadcast; thus minimizing journey times and stops at traffic signals, which saves enormous costs of fuel and time.

# **Monitoring Law and Order**

Anticipatory technologies ensure that police responder is available for real-time monitoring of processions and law & order situations. The system ensures efficient resource deployment for optimum effect and provision of high-quality emergency the public. response system to

# **Secure Police** Communication

The Police is transferred on a dedicated LTE /4G network for secure communication. has improved coordination. communication, and effectiveness of public safety and emergency services delivery

# **Accountability**

Enhanced monitoring of the public spaces, better utilization of police resources and improved command and control infrastructure has led to better security for the capital city and its residents and visitors.

#### **PPIC3 Centers**

In order to realize the vision of developing safe cities in the province, PPIC3 Centre has been developed for Punjab Police in the city of Lahore. PSCA has installed more than eight thousand (8000)surveillance on more than 1800 locations that includes the coverage of public institutions, key infrastructure, public roads, crime hotspots, VVIP routes, entry & exit points and public places.