

EXPRESSION OF INTEREST

HIRING OF INDIVIDUAL SHORT TERM CONSULTANT

Punjab Safe Cities Authority (PSCA) invites applications from qualified and experienced professionals as individual consultant for the following area on short-term consultancy basis:

Sr. No.	Name of Individual Consultancy	Qualification	Experience
01	Individual Consultant- (Chief Technology Officer)	Minimum of sixteen (16) years education in Computer Sciences/ Engineering/ Big Data/ Information Technology or equivalent degree.	- At-least ten (10) Years working experience in the field of Computer Science/IT, out of which at least three (03) years of experience of heading IT Department of an organization of significance size & importance in private or public organization. - Must have at least one (01) year's experience of heading a Big Data Centre or department in Private or public sector. - Must have at least two (02) years' experience of heading IT Projects in capacity of Project Manager/ Senior Manager/Project Director.

Interested individuals may submit their application along with the copy of CV, educational documents, experience certificate, CNIC and passport size photograph latest by 26-07-2023 till 14:00 hours, through email, courier or by hand. Only shortlisted candidates will be called for an interview. The Remuneration will be offered on the basis of qualification and experience. The said Consultant will be selected in accordance with the provisions of Punjab Procurement Rules 2014 for short term consultancy. The detailed ToRs are attached as Annexure.

For submission of applications or obtaining any information, please feel free to contact at cons.services@psca.gop.pk, Contact: (+92) (42) (99051605-7) Website: www.pzca.gop.pk

Mention the Name of the Consultancy in subject line/on outer Envelope. The CV/application will not be considered otherwise.

**CHIEF LAW & PROCUREMENT OFFICER,
PUNJAB SAFE CITIES AUTHORITY,
PPIC3 Center, Qurban Police Lines,
Lahore**

TERMS OF REFERENCE
INDIVIDUAL CONSULTANT
“CHIEF TECHNOLOGY OFFICER”

1. BACKGROUND

The Punjab Safe Cities Authority (PSCA), established under Punjab Safe Cities Act 2016, ensures establishment, development and maintenance of an integrated Command, Control, and Communication system for Police in major cities of the province for public safety. The Safe City is a concept for returning security and quality of life to today's complex cities through the use of technology, infrastructure, personnel and processes. In order to realize the vision of developing safe cities in the province, PPIC3 Centre has been developed for Punjab Police in the city of Lahore and other centers are being established in other larger cities of the province.

2. OBJECTIVE OF THE ASSIGNMENT

The selected Individual Consultant will provide services pertaining to technical, system administration matters and Software Development. The consultant is required to lead all IT related projects of the PSCA. He is required to deliver, lead and manage the software according to the needs of the organization. Moreover, the consultant is required to define a software development process, implement it and keep refining the same for each project of PSCA. He must ensure maintenance of the technology standards and best practices suitable for organization's applications and requirements.

3. SCOPE OF SERVICE

The Senior Technical resource shall be responsible for the following tasks:

- Develop and deliver a strategic technological vision and direction for the organization
- Lead Software Development according to the needs of the organization
- Communicate and work effectively with the management
- Effective Team building
- Effective team utilization; implementing mechanisms to monitor, manage and provide progress on all software development activities

- Identify and implement technology trends
- Ensure maintenance of the technology standards and best practices
- Research the external environment, case studies and leading-edge technologies and where appropriate identify and recommend external partners for the delivery of best in class technologies suitable for organization's applications and requirements
- Lead all IT related projects of the company and ensures timely delivery at maximum profit and minimum resource utilization.
- Supervise, Designing, provisioning and managing big data infrastructure according to the needs of the PPIC3 organization
- Leading engineering, database administration, applications, networking and user support teams to ensure the secure and reliable operation of the data infrastructure according to relevant standards and service levels
- Leading, planning and conducting data analysis to create insights of value to the organization
- Coaching others in use of the infrastructure
- Monitoring performance through available dashboards and deriving value from different data sources.
- Supporting the procurement of additional data services as and when required by the PPIC3 center
- Lead team to process unstructured data into a form suitable for analysis – and then do the analysis.
- Lead team to monitor performance and advising any necessary infrastructure changes
- Developing policies to maintain the confidentiality of sensitive data.
- Supervising the designing and implementation of “supply, installation, testing, commissioning, training, maintenance & support of citywide command and control systems” through experts
- Ensuring the establishment of all the services related to Punjab Police Integrated Command, Control and Communication Centres (PPIC3) of different cities in the form of Video surveillance, Integrated data & voice communication platform for telephone and radio communications, Traffic management (ANPR, ITMS, E-Ticketing, VMS etc.), Call Centre, Response

management through dispatch system GPS-enabled vehicles, Automatic Vehicle Location System, Data centre and disaster recovery centre, Networking for provision of redundant connectivity links

- Ensuring that during the establishment of the IC3 Centers, provisions are made to make it possible for the Centre to have appropriate data, information and information systems to support its operations and deliver services
- Ensuring the provision of technical capability to provide support and maintenance for all the IC3 technologies
- Working with the technical staff and consultants to ensure that The Network Operation Centre (NOC) is providing a centralized, enterprise-wide service to manage the IT systems deployed at the IC3 and across the PP
- Reporting any violation of SOPs/Rules/Laws to Chief Operating Officer/Managing Director and activate accountability mechanism

4. PROFILE OF CONSULTANT

The Consultant will be assigned from the list of shortlisted consultants fulfilling the minimum qualifications and experience requirements. Minimum of sixteen (16) years education in Computer Sciences/Engineering/ Big Data/ Information Technology or equivalent degree with at-least ten (10) Years working experience in relevant field. The experience of large scale projects will be preferred over others.

5. EXPECTED DELIVERABLES

A monthly progress report on Consultants work would be prepared and submitted, including tasks listed under “Scope of Services”, above.

6. TIME PERIOD

The Consultant will be engaged for a period as decided by Competent Authority.

7. PAYMENT TO THE CONSULTANT

The payment to the Consultant will be made on a monthly basis upon submission of claim based on the services/ deliverables by the end of each month.